



Ministry of
Transportation
and Infrastructure

INDUSTRY NOTICE

Reminder to Taxi, Limousine, and Ride-hail Licensees about Police Information Checks

Posted June 12, 2020

The purpose of this industry notice is to remind taxi, limousine, and ride-hail licensees about the Passenger Transportation Regulation (PTR) relating to police information checks.

Early in the COVID-19 pandemic in British Columbia (B.C.), many police detachments suspended criminal record check services (including the Police Information Check – Vulnerable Sector or PIC-VS) as a safety measure for staff. We understand the challenge the suspension of these services caused for the commercial passenger vehicle industry. Now that B.C. is in phase two of [BC's Restart Plan](#), many of these services are available again. We encourage companies to contact their local police detachment to learn the status of PIC-VS services in their community.

Police Information Check – Vulnerable Sector

In B.C., taxi, limousine, and ride-hail drivers must get a PIC-VS. Drivers must get a PIC-VS from the police in the municipality in which they live (PTR 12.62(2)).

Registrar Approval Needed for Use of Third Parties

PTR 12.62(2) does not apply when a PIC-VS is obtained by a third-party *approved by the Registrar of Passenger Transportation* (Registrar). Companies interested in using a third party for their criminal record checks must seek Registrar approval *before* directing drivers to use these services.

Thank you,

Passenger Transportation Branch