

## Chilliwack Service Providers – Local Data Collection on Root Causes of Poverty

*Please complete and return as many surveys as possible to Chilliwack Community Services by March 28, 2018 4:00PM  
These can be dropped off as hard copies, or scanned and emailed to [coordinator@chilliwackhealthiercommunity.ca](mailto:coordinator@chilliwackhealthiercommunity.ca)*

*Please return all completed surveys and leftover gift cards to Chilliwack Community Services by the final project deadline  
April 13, 2018 4:00PM*

Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you?

Yes. Food is the primary concern for this youth and her father. The amount of money that they receive (father struggles with mental health and physical disability) is not enough to purchase healthy groceries, meaning they tend to mainly eat things like pasta, microwaveable foods, canned goods, etc. She also struggles with necessities like affording tampons.

2. What would help you become more financially secure?

More realistic disability and income assistance payments, that would actually be able to support a family of two, living modestly in Chilliwack.

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?
- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure?
- How could service delivery be changed to help people become financially stable and be able to plan for their futures?
- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?

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Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you?

*If you smoke or drink - try to stop or  
cut down if it is possible.  
Use a budget*

2. What would help you become more financially secure?

*An increase in pensions, even small ones*

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?

*Cheaper transportation costs.*

- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure?

*Show them how to budget*

- How could service delivery be changed to help people become financially stable and be able to plan for their futures?

*Continue with the educational programs*

- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?

*Try to have folks attend the educational programs*

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Not at this time, I saved money in  
preparation, for the possibility of this  
unemployment.

2. What would help you become more financially secure?

Lower the cost of living

Helpful to create a balance between the  
cost of living & minimum wages.

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Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you? *Yes and No with rent and all*

2. What would help you become more financially secure?

*More hours at work*

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

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Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you?

yes mortgage and gas prices

2. What would help you become more financially secure?

lower taxes for low income.

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?
- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure?
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Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you?

Yes I have trouble making ends meet financially on a regular basis. My biggest concerns are falling behind on house payments and credit card bills. It would be horrible to go further into debt.

2. What would help you become more financially secure?

I believe a stable income from a stable job would help me become more financially secure. A stable job would allow me to create a budget and would give me more confidence.

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?

A universal living allowance or raise in the minimum wage would help

- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure?

Programs about banking/budgeting would help low income populations

- How could service delivery be changed to help people become financially stable and be able to plan for their futures?

More advertising of WukBC programs would help and give <sup>people the</sup> ability to

- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?

All areas need to be more accessible for at risk populations in order to give them/us ~~the~~ a way out of the stress of poverty.

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Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you?

Yes, I have regular difficulty making ends meet financially. Of biggest concern is the constant rising prices of food and rent which raise steadily in the absence of any major wage increase.

2. What would help you become more financially secure?

In today's economy becoming financially secure is difficult. Insuring more reasonable priced housing would be enormously helpful.

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

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Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you?

Having enough money for the basic needs like food, clothes, gas, etc.

I've attempted to apply for disability but was denied. I manage thanks to my family helping us in time of need.

2. What would help you become more financially secure?

Better career in order to provide for my daughter and our life.

In order to achieve this goal I am needing to go back to school and get further training.

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?

Higher Minimum Wage, lower Daycare Rates

- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure?

- How could service delivery be changed to help people become financially stable and be able to plan for their futures?

Lower costs ~~if~~ if not have no costs for School.

- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?

Education should be free, Gas and Insurance should be lowered. Lower Rental Costs. ~~Food~~ Food Costs Lowered.



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Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you?

Yes, my biggest concerns are student loans & other debts.  
The cost of living is also a big concern.

2. What would help you become more financially secure?

Finding a job/career that help me move forward. ~~that~~  
Assessing and analyzing my personal wants & needs when it comes to finding the right career. Using this information to help gain the confidence to become more financial ~~secure~~. Secure in the future.

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?  
Lower cost of living / Provide more training
- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure?  
Teaching high school students how to deal with coming into the work force, dealing with debt & everyday expenses.
- How could service delivery be changed to help people become financially stable and be able to plan for their futures?  
Providing cheaper tuition.
- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?  
Free dental, ~~cheaper public transport~~,  
cheaper tuition / better training / cheaper public transportation.

## Chilliwack Service Providers – Local Data Collection on Root Causes of Poverty

Please complete and email to [coordinator@chilliwackhealthiercommunity.ca](mailto:coordinator@chilliwackhealthiercommunity.ca) by March 30, 2018 12pm

Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of the biggest concern to you?
  - Finding jobs - mental health, addiction, lack of job skills & education.
  - Lack of money mgmt. skills
  - Finding affordable housing
  - Lack of housing inventory - someone w/crim. record on bottom of list.
2. What would help you become more financially secure?
  - Increase in min. wage (living wage)
  - Free programs on money mgmt. + life skills.
  - Better info on what resources are available
  - Support workers for lower functioning people.

Original questions from SPARC BC (Social Planning And Research Council of BC), for reference only:

What are the issues facing you and people living in poverty right now?

What would address these issues and help you and others out of poverty?

As you work with your clients to explore these issues, you might want to reflect on the following types of questions:

- What changes in policies or programs could help to remove barriers for people living in poverty?
- What new programs or initiatives should be considered as part of a broader poverty reduction strategy?
- How could service delivery be changed to help people out of poverty? *Reach the people who need them.*
- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?
  - Better transit
  - Funding for school for employment purposes & expenses (buses to school, etc.)

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Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you? ~~Not as much any more~~

Not as much any more. Said in the past it was hard to get into good recovery houses. The good ones all cost money.

Not enough affordable housing. Need free or low cost education for low income people + financial assistance while in school as you can't work full time while a student, so

2. What would help you become more financially secure? paying rent is a concern

Minimum wage is not enough. The government should have wage subsidy to bump up income for low income earners.

Programs to help with budgeting + saving money. Variable income is hard. Miss a day + potentially not have enough money for bills.

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?  
More advertising of programs to the public. Not everyone aware programs exist.
- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure?  
Programs to help those struggling that aren't actually homeless. Don't wait until the program is worse. Wage assistance for people in recovery.
- How could service delivery be changed to help people become financially stable and be able to plan for their futures?  
More programs like the multi target program. Make this program assessable to all (see back).
- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?  
Help the kids that are targets to dealers.



## MULTI TARGET PROGRAM (TEPM PRIMER)

- A life skills program / life coaching
- two programs offered. Moderate class is 50 sessions. Intense class is 100 sessions.

### 5 Modules

- ① CRIME CYCLE - tied to emotions. How to deal with these emotions
- ② Thinking errors + harmful beliefs.
- ③ CHALLENGING THINKING - learning how to manage + develop healthier beliefs
- ④ FORMULATING + DEVELOPING A MANAGEMENT PLAN.
- ⑤ SUMMARY + GOAL SETTING.
  - Problem solving skills
  - Decision making skills
  - Thinking challenges

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1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you?  
Yes. Says he is not wise with his money. He has trouble finding good work with good pay. Employers judge his past. When they find out about it they let him go. Can't find affordable housing. All low priced housing in areas that are unsafe. Low housing puts you back in the situations you are trying to avoid.
2. What would help you become more financially secure?  
Feels we need classes on budgeting. Needs to learn how to shop wisely. How can he make his money go further on necessities.  
Provide educational programs to give low income people a skill. Give them skills that make them more desirable to employers.

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?  
Classes need to be held more often.
- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure?  
Programs on budgeting/money management, how to save for the future.
- How could service delivery be changed to help people become financially stable and be able to plan for their futures?
- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?  
Financial education.  
More housing for low income

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Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you?

Every day. Finding good employment & then being able to hold down a job when he does get hired

2. What would help you become more financially secure?

Free & easy access to courses. Need more courses for specific job skills. i.e. the forklift operator course could be offered free for low income people.

Also need more affordable housing. Wait lists are too long.

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?

Lower the standards to enter programs. or help people get the prerequisites so they can

- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure?

More substance abuse programs. Help people get clean first. move down

- How could service delivery be changed to help people become financially stable and be able to plan for their futures?

Not sure.

- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?

Cheaper transit. for people low income or no income. Can't get a job in most areas as the bus doesn't get there or it costs too much.



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Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you? It is very hard. concerned with how expensive everything is getting worries he won't find a good job because he can't read or write.

2. What would help you become more financially secure?

Feels reading + writing skills would help him secured better employment. Feels we need more support systems. People to teach skills + build him up. Doesn't know how to access resources. Need better access or advertising of resources that are available.

Welfare system needs to include more education. Help people get back to work rather than just throwing money at a problem.

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet? Shorter waiting periods to get into programs more youth support programs.
- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure? Programs to deal with homelessness more youth housing. Help lost youth first.
- How could service delivery be changed to help people become financially stable and be able to plan for their futures? more access to affordable food food is becoming more & more expensive.
- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?

Affordable housing should always be a top consideration. Each municipality should have minimum social housing set by government.

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1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you?

Yes. Buying necessities, groceries, gas, paying monthly bills. If car issues arise throws any budget off. Struggling to pay rent.

2. What would help you become more financially secure?

A comfortable job with the right support. Wants to become an addiction counsellor. Unsure how to support the family while in school. Getting into native housing would help. Says there are wait times to get in.

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?  
Struggle happens when you leave the halfway house. So more support when you leave.
- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure?  
Short term financial assistance for people leaving halfway house to get them on their feet & keep them off the street.
- How could service delivery be changed to help people become financially stable and be able to plan for their futures?  
Make sure programs are assessable to all people that are struggling.
- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?  
Feels income support important. Most important is addiction counselling & support groups that stand by you even after becoming sober.



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~~No~~ No, he has boarders  
Affordable housing is an issue for most people though and just the increased cost of living. You can't keep up.

2. What would help you become more financially secure?

Having his driver's license back. Increase the Canadian pension, take care of our seniors.

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?  
More courses & make them easily accessible.
- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure? Give people trades skills, train those that can't provide for themselves and one day they will be able to.
- How could service delivery be changed to help people become financially stable and be able to plan for their futures?  
Educate the people what programs are available.
- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?  
health first. It feels we need to deal with people are healthy they will want to pursue better education & jobs

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Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you?

*No, Not Always.  
Cost of Living is so high.*

2. What would help you become more financially secure?

*Investments or a better pension*

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?

*Education on budgeting, investing or skills.*

- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure?

*Look at cost of living in all levels of income*

- How could service delivery be changed to help people become financially stable and be able to plan for their futures?

*Shorter waiting lists for help*

- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?

*Health and Housing*

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1A - I Have Been a Client For 17 mos., and Was in The Retraining Program, For a Start-up Business, and Was Well on my way, when I Was Diagnosed With Radical Aggressive Prostate Cancer, And During My 1st Surgery also Had Colon Cancer. I Have Recovered After 2 operations. So At This Time I Am Having Trouble Making my Ends Meet.

2. What would help you become more financially secure?

1B - First and Foremost Recovering My Health, and Then Getting Back into The Work Force

2 - Working Forward with My Lawncare Business, and Then Paying off Debts That have accumulated over The Last Year

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?

Having TO NOT Deal with So Many Levels of Bureaucracy To Start up Business, and Get Working Again

- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure?

The programs are in place, just less Bureaucracy, from Federal, Provincial, and Municipal Governments

- How could service delivery be changed to help people become financially stable and be able to plan for their futures?

Answered By Last 2 Questions

- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?

Less Policies, and Bureaucracy So That The Most Vulnerable People, who For whatever Reason Need New or Continued Employment Can Get Employment and Feel Good About Contributing to Society.

## Chilliwack Service Providers – Local Data Collection on Root Causes of Poverty

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These can be dropped off as hard copies, or scanned and emailed to [coordinator@chilliwackhealthiercommunity.ca](mailto:coordinator@chilliwackhealthiercommunity.ca)

Please return all completed surveys and leftover gift cards to Chilliwack Community Services by the final project deadline April 13, 2018 4:00PM

Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you?

YES - FOOD, HOUSING

2. What would help you become more financially secure?

A BETTER JOB THAN THE PART TIME  
ONE I HAVE NOW - WORKING ON IT  
THOUGH ☺

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?
- What new programs or initiatives should be considered as part of a broader strategy to help people become more financially secure?
- How could service delivery be changed to help people become financially stable and be able to plan for their futures?
- What specific policy considerations around health, education, transportation, housing, income support or other policy areas should be considered moving forward?

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Please help your clients with lived experience and others explore the following questions:

1. Do you have trouble making ends meet financially on a regular basis? What areas are of biggest concern to you?

*yes, housing, rentals, food, etc.*

2. What would help you become more financially secure?

*Full time work,*

As you work with your clients to explore these issues, you might want to reflect on the following types of questions (use the back of the page if you need more space):

- What changes in policies or programs could help to remove barriers for people struggling to make ends meet?
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