ATTENTION: BC HUNTING LICENCE VENDORS

BEFORE ISSUING A LICENCE OR SUBMITING A LIMITED ENTRY HUNTING (LEH) APPLICATION FOR A RESIDENT HUNTER, COMPLETE THE FOLLOWING STEPS:

| Step 1 | Ask the hunter for valid photo ID | BC driver's licence, BC ID, BC Services Card, Passport, Permanent Resident card, Citizenship Card, Student |
|--------|--|---|
| | | ID, etc). <i>Note: Youth hunters</i> – Hunters under 18 years of age can use documentation from a parent or legal guardian. |
| Step 2 | Look up hunter in WILD | Use last name, date of birth, and Fish and Wildlife ID (FWID)/Hunter Number. |
| Step 3 | Validate hunter's ID | Verify information on photo ID and FWID/Hunter Number profile. |
| Step 4 | Validate hunter's Contact Information | Verify address, phone number, and email is correct. NOTE: Update information if required. |
| Step 5 | Validate hunter's FWID account is Active | Verify hunter's BC Resident and Hunting credentials are Active. |

| lf | Then |
|--|---|
| Hunter cannot produce valid photo ID | <i>Do not proceed</i> - Advise the hunter that valid photo ID must be produced. |
| Photo ID shows an out-of-province address | <i>Do not proceed</i> - Advise the hunter to contact the FrontCounter BC Contact Centre. |
| Last name or date of birth on photo ID, or Hunter Number/FWID does not match profile | <i>Do not proceed</i> - Advise the hunter to contact the FrontCounter BC Contact Centre. |
| First name in WILD does not match the first name on photo ID, but the last name and date of birth does. | <i>Proceed</i> - Advise hunter to call the FrontCounter BC Contact Centre to resolve the issue prior to returning for further transactions. |
| Last name is not an exact match to photo ID but it's evident it is the same last name. (i.e. MacKinnon/McKinnon, ORiley/O'Riley) | <i>Proceed</i> - Advise hunter to call the FrontCounter BC Contact Centre to resolve the issue prior to returning for further transactions. |



STATUS INDICATORS FOR FWID AND HUNTING CREDENTIALS

The following are actions for vendors depending on the status of the FWID or credentials.

Note: The system will not allow licence purchases if the hunter does not have an active FWID and active credentials. Advise the hunter to call the FrontCounter BC Contact Center at 1-877-855-3222 if updates to the FWID or credentials are required.

| ЕСЦ | | LIFE ID |
|-----|--|---------|
| ГЮП | | |
| | | |

| If status is | Action |
|------------------------------------|--|
| Active | None required - Proceed with transaction. |
| Cancelled, Inactive or Deceased | Not in use - Advise the hunter to call the FrontCounter BC Contact Centre. |

| If status is | Action |
|----------------------|--|
| Active | None required - Proceed with transaction. |
| Expired or Suspended | Every three years the hunter will need to re-establish their residency. Direct the hunter to a ServiceBC or FrontCounter BC location, or advise them to go online to reverify their residency. |

| HUNTING CREDENTIAL | | |
|---------------------------------|---|--|
| If status is | Action | |
| Active | None required - Proceed with transaction. | |
| Expired, suspended or cancelled | Advise the hunter to call the FrontCounter BC Contact Centre. | |

Need help or have questions?

Visit www.gov.bc.ca/hunting

OR

Contact the FrontCounter BC Contact Centre at 1-877-855-3222