## ATTENTION: BC HUNTING LICENCE VENDORS

## BEFORE ISSUING A LICENCE OR SUBMITING A LIMITED ENTRY HUNTING (LEH) APPLICATION FOR A RESIDENT HUNTER, COMPLETE THE FOLLOWING STEPS:

| Step 1 | Ask the hunter for valid photo ID        | BC driver's licence, BC ID, BC Services Card, Passport,<br>Permanent Resident card, Citizenship Card, Student               |
|--------|--|---|
|        |  | ID, etc). <i>Note: Youth hunters</i> – Hunters under 18 years of age can use documentation from a parent or legal guardian. |
| Step 2 | Look up hunter in WILD                   | Use last name, date of birth, and Fish and Wildlife ID<br>(FWID)/Hunter Number.   |
| Step 3 | Validate hunter's ID                     | Verify information on photo ID and FWID/Hunter<br>Number profile.   |
| Step 4 | Validate hunter's Contact Information    | Verify address, phone number, and email is correct.<br><b>NOTE:</b> Update information if required.                         |
| Step 5 | Validate hunter's FWID account is Active | Verify hunter's BC Resident and Hunting credentials are Active.   |

| lf   | Then  |
|--|---|
| Hunter cannot produce valid photo ID   | <i>Do not proceed</i> - Advise the hunter that valid photo ID must be produced.   |
| Photo ID shows an out-of-province address  | <i>Do not proceed</i> - Advise the hunter to contact the FrontCounter BC Contact Centre.  |
| Last name or date of birth on photo ID, or<br>Hunter Number/FWID does not match profile  | <i>Do not proceed</i> - Advise the hunter to contact the FrontCounter BC Contact Centre.  |
| First name in WILD does not match the first<br>name on photo ID, but the last name and date<br>of birth does.                          | <i>Proceed</i> - Advise hunter to call the FrontCounter BC Contact<br>Centre to resolve the issue prior to returning for further<br>transactions. |
| Last name is not an exact match to photo ID<br>but it's evident it is the same last name. (i.e.<br>MacKinnon/McKinnon, ORiley/O'Riley) | <i>Proceed</i> - Advise hunter to call the FrontCounter BC Contact<br>Centre to resolve the issue prior to returning for further<br>transactions. |



## STATUS INDICATORS FOR FWID AND HUNTING CREDENTIALS

The following are actions for vendors depending on the status of the FWID or credentials.

**Note:** The system will not allow licence purchases if the hunter does not have an active FWID and active credentials. Advise the hunter to call the FrontCounter BC Contact Center at 1-877-855-3222 if updates to the FWID or credentials are required.

| ЕСЦ |  | LIFE ID |
|-----|--|---------|
| ГЮП |  |         |
|     |  |         |

| If status is                       | Action   |
|------------------------------------|--|
| Active                             | None required - Proceed with transaction.                                  |
| Cancelled, Inactive or<br>Deceased | Not in use - Advise the hunter to call the FrontCounter BC Contact Centre. |

| If status is         | Action   |
|----------------------|--|
| Active               | None required - Proceed with transaction.  |
| Expired or Suspended | Every three years the hunter will need to re-establish their residency. Direct the hunter to a ServiceBC or FrontCounter BC location, or advise them to go online to reverify their residency. |

| HUNTING CREDENTIAL              |   |  |
|---------------------------------|---|--|
| If status is                    | Action  |  |
| Active                          | None required - Proceed with transaction.                     |  |
| Expired, suspended or cancelled | Advise the hunter to call the FrontCounter BC Contact Centre. |  |

## Need help or have questions?

Visit www.gov.bc.ca/hunting

OR

Contact the FrontCounter BC Contact Centre at 1-877-855-3222