

REGISTRATION DIVISION STATISTICS

GPEB Stats
2006/2007

The Gaming Policy and Enforcement Branch's Registration Division is responsible for determining the suitability of employees and service providers to participate in British Columbia's gaming industry. The Division is also responsible for certifying all gaming equipment and lottery schemes used in the province.

The Registration Division works closely with other jurisdictions, nationally and internationally, in conducting investigations into the suitability of individuals and companies. In addition, the Division reviews ownership, lease agreements and sources of proposed financing for new and relocated gaming venues; certifies and approves gaming equipment; and maintains a registry of service providers and gaming workers.

APPROVED OR RENEWED REGISTRATIONS

Gaming services providers (11)

Gaming equipment suppliers (8)

Key persons (109)

Gaming workers (5,267)

Horse racing workers (1,172)

Ancillary service contractors (29)

Certificates of Technical Integrity (329)

*Gaming Policy and Enforcement Branch
and BC Lottery Corporation Staff (552)*

CANCELLED OR SUSPENDED REGISTRATIONS

Ceased employment—3,253

The majority of registrations are cancelled due to gaming workers voluntarily leaving the gaming industry.

All other cancellations—101

A further 101 registrations were refused or cancelled for other reasons.

Other regulatory actions—66

Other regulatory actions taken by the Division included: issuing 21 warnings, 14 suspensions and 23 conditional registrations, and undertaking six reconsiderations and one administrative review (appeals).

GAMING POLICY AND ENFORCEMENT BRANCH

Ministry of Public Safety and Solicitor General

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GAMING COMPANIES

GAMING SERVICES PROVIDERS

Commercial casinos, bingo halls, community gaming centres, horse race tracks and gaming management companies

Gaming services providers include businesses that provide gaming supplies, gaming workers or gaming facilities. The registration process includes a thorough background investigation of senior company officials, including, but not limited to, criminal record, financial and personal integrity checks. In addition, all individuals with a vested interest in a gaming services provider must be approved by the Division. This includes significant shareholders and financiers.

As a condition of registration, GPEB investigators and inspectors require full

access to gaming premises for the purpose of conducting investigations, inspections and audits. Registrations are typically granted for up to five years. Commercial bingo, casino and community gaming centre operators must have an operational service agreement with BCLC as a condition of registration.

In 2006/07, the Division renewed or issued 11 registrations for gaming services providers. As of March 31, 2007 there were 66 registered gaming services providers in British Columbia.

GAMING EQUIPMENT SUPPLIERS

Gaming equipment manufactures and suppliers (e.g., bingo cards, slot machines, playing chips)

Gaming equipment suppliers manufacture and/or distribute gaming equipment and supplies to gaming venues. This includes companies that produce gaming equipment or materials such as bingo cards, slot machines and playing chips.

The registration process includes a background investigation of the company and its senior officials, including but not limited to criminal record, financial and personal integrity checks. As a condition of registration, investigators and inspectors

must be given full access to warehouses, assembly plants and printing facilities for the purpose of inspections, audits and monitoring for compliance with the Gaming Control Act.

Registrations are typically granted for up to five years. In 2006/07, the Division issued or renewed 8 registrations for gaming equipment suppliers. As of March 31, 2007, there were 56 registered gaming equipment suppliers in British Columbia.

ANCILLARY SERVICE CONTRACTORS

Janitorial service providers, building maintenance contractors, landlords and concessionaires

Ancillary service contractors include companies that provide services to gaming operators that are not directly related to the delivery of gaming operations. These include janitorial services, landlords and concessionaires.

In 2006/07, the Division issued or renewed registrations for 29 ancillary service contractors. As of March 31, 2007 there were 91 ancillary service contractors registered in British Columbia.

GAMING PERSONNEL

KEY PERSONS

Directors, company officers, casino and bingo hall managers, security, surveillance or personnel managers, and senior employees

Key persons are registered for up to five years and are required to undergo a rigorous vetting process to ensure their suitability to work in the gaming industry. The Division conducts a background check that includes, but is not limited to, a criminal record and

credit check, and verification of assets and liabilities. In 2006/07, the Division issued or renewed 109 registrations for key persons. As of March 31, 2007 there were 563 active registered key persons in British Columbia.

GAMING WORKERS

Employees of casinos, teletheatres, bingo halls, community gaming centres, and managers of large-scale licensed gaming events

In 2006/07, the Division issued or renewed 5,267 gaming worker registrations. As of March 31, 2007 there were 9,475 active registered gaming workers in British Columbia.

There are four categories of gaming workers:

- Casino workers who conduct casino games, provide customer service or maintain casino facilities. As of March 31, 2007, there were 8,111 casino workers in British Columbia.
- Teletheatre workers who manage wagering on televised horse races at a

teletheatre site. As of March 31, 2007 there were 192 teletheatre workers in British Columbia.

- Bingo workers who conduct bingo games in bingo halls and community gaming centres. As of March 31, 2007, there were 1,092 bingo workers in British Columbia.
- Class A Licence managers who are responsible for the operation of gaming events on behalf of licensed charitable organizations. As of March 31, 2007, there were 80 Class A Licence managers in British Columbia.

HORSE RACING WORKERS

Race horse owners, veterinarians, jockeys, hot walkers, trainers, blacksmiths, backstretch personnel, grooms, etc.

All individuals who work or conduct business at race tracks must be registered by the Registration Division to ensure the integrity of racing operations. Once an individual is registered, the Racing Division issues licences to allow race track workers to be employed in specific roles (e.g., jockeys, veterinarians, trainers, race horse owners, hot walkers, etc.).

In 2006/07, the Division renewed or issued 1,172 registrations for horse racing workers. As of March 31, 2007, there were 3,435 active registered horse racing workers in British Columbia.

GAMING EQUIPMENT

CERTIFICATES OF TECHNICAL INTEGRITY

Slot machines, casino gaming tables and software for lottery products offered through the internet by BCLC

The Registration Division approves every type of gaming equipment used in the province. Gaming equipment is examined and tested in independent testing labs against the Province's technical standards to verify the quality and integrity of the equipment.

In 2006/07, the Division issued 329 Certificates of Technical Integrity for electronic gaming equipment, including slot machines, gaming management systems and lottery products provided over the Internet. As of March 31, 2007, the Division has issued 1,524 such certificates.