



Health Care Programs and Services

The vision for health care in B.C. is to have a sustainable health system that supports people to stay healthy, and when they are sick, provides high-quality publicly funded health care services that meet their needs.

The provincial government provides tools to help you manage your health care needs and participate in shaping British Columbia’s health care system.

Questions to consider when planning for your health care:

Is your family doctor’s phone number handy?

Do you know how to access healthcare when you need it? For an emergency, dial 9-1-1. For health related questions, call HealthLink BC at 8-1-1.

Did you know that you can call HealthLink BC any time? A trained health service representative will answer all 8-1-1 telephone calls, and you can ask to speak to a registered nurse, pharmacist or dietitian for further information and advice.

Have you heard of the Seniors Health Care Support Line? It is available to provide seniors and their families with support for health-care-related issues that they may have had trouble resolving. Call toll-free: 1-877-952-3181 from Monday-Friday, 8:30 a.m. to 4:30 p.m.

Do you need support in managing your chronic health condition? People with chronic health conditions and family members can participate in self-management programs offered in communities throughout B.C. at no cost.

Have you considered using your experience as a patient to help shape health care in B.C.? If you are a patient, family member or caregiver, use your experiences for positive change in the health care system by joining the Patient Voices Network.

[Health Care Programs and Services](#) (link)

[HealthLinkBC](#) (link)

[Seniors Health Care Support Line](#) (link)

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[Planning for Healthy Aging](#) (link)