

## Labour and Employment Services

A person who experiences trafficking or exploitation by their employer, for their labour or as a domestic servant, may have a number of employment issues to resolve.

Provincial and territorial offices responsible for employment standards can assist a person to make a complaint or file a claim related to:

- non-payment of wages, overtime pay, vacation pay, or illegal fees
- being forced to pay all or a portion of their wages to the trafficker
- being forced to sign an employment contract or agreement that does not meet minimum employment standards

## Workplace Health and Safety

If a trafficked person's situation includes workplace health and safety issues, the agency responsible for workplace health and safety in your province may offer assistance.

The [Canadian Centre for Occupational Health and Safety's](#) website provides comprehensive links to health and safety organizations and information in each province.

In addition, municipal governments are responsible for enforcing bylaws and inspecting health and safety standards of businesses within city limits. Anyone can make a complaint about a bylaw infraction. If a bylaw officer detects problems, such as unlawful activities or breaches in health and safety codes, they may have the authority to warn building owners and tenants, and close facilities if necessary.

## Where to Look

- provincial ministry responsible for labour and employment
- provincial ministry responsible for occupational health and safety
- municipal government licensing and bylaw offices
- [WorkersHelp.ca](#)

## Worker's Rights and Advocacy Groups

Across Canada there are unions, faith-based groups, citizen groups, and non-government organizations advocating for the rights and well being of workers. These include vulnerable foreign workers such as Temporary Foreign Workers, Live-in-Caregivers, and workers with temporary status in Canada. These groups often provide support, advocacy, legal assistance and representation, and other services to workers whose rights have been abused or denied.

