



For British Columbia's PharmaNet Users

**Quick Links**

Holiday Hours for Help Desk..... 1  
 Year-End Change Window..... 1  
 2014 Pharmacy Payment Schedule ..... 2  
 Software Upgrades—Reminder ..... 4

**Holiday Hours for Help Desk**

The PharmaNet Help Desk will be closed from:

- 10:15 p.m. December 24 *until*
- 10:15 p.m. December 25

If you experience connection problems during this time, please call **(250) 361-5790**.

The Interactive Voice Response (IVR) system will be available via the Help Desk phone numbers.



**Year-End Change Window**

To allow for annual routine maintenance activities:

- **Health Insurance BC (HIBC) representatives** will be unable to view or make changes to existing Fair PharmaCare records from 7:30 a.m. December 31 until 8 a.m. January 1.
- **HIBC representatives** will be able to register callers for Fair PharmaCare using the Fair PharmaCare Registration website until noon December 31. Full phone registration services for Fair PharmaCare will resume no later than 8 a.m. on January 1.
- **Fair PharmaCare Registration website** will be unavailable starting at noon December 31. We anticipate service will resume before 8 a.m. on January 1.

The use of PharmaNet is not intended as a substitute for professional judgment. Information on PharmaNet is not exhaustive and cannot be relied upon as complete. The absence of a warning about a drug or drug combination is not an indication that the drug or drug combination is safe, appropriate or effective in any given patient. Health care professionals should confirm information obtained from PharmaNet, and ensure no additional relevant information exists, before making patient care decisions.

## 2014 Pharmacy Payment Schedule

Following is the weekly pharmacy payment schedule for 2014. Payment periods run Tuesday through Monday. The payment date may vary if a statutory holiday is included in the payment period.

Please note: Some claims that are paid monthly are on a slightly different payment schedule. See table on page 4. We are working toward having all monthly payments aligned by May 2014 and will publish a revised schedule when available.

### Weekly Payment Periods 2014

START DATE (12 a.m. Tuesday)	END DATE (Monday)	SCHEDULED PAYMENT DATE
17-Dec-13	23-Dec-13	2-Jan-14
24-Dec-12	30-Dec-12	7-Jan-14
31-Dec-13	6-Jan-14	13-Jan-14
7-Jan-14	13-Jan-14	20-Jan-14
14-Jan-14	20-Jan-14	27-Jan-14
21-Jan-14	27-Jan-14	3-Feb-14
28-Jan-14	3-Feb-14	10-Feb-14
4-Feb-14	10-Feb-14	17-Feb-14
11-Feb-14	17-Feb-14	24-Feb-14
18-Feb-14	24-Feb-14	3-Mar-14
25-Feb-14	3-Mar-14	10-Mar-14
4-Mar-14	10-Mar-14	17-Mar-14
11-Mar-14	17-Mar-14	24-Mar-14
18-Mar-14	24-Mar-14	31-Mar-14
25-Mar-14	31-Mar-14	7-Apr-14
1-Apr-14	7-Apr-14	14-Apr-14
8-Apr-14	14-Apr-14	23-Apr-14
15-Apr-14	21-Apr-14	28-Apr-14
22-Apr-14	28-Apr-14	5-May-14
29-Apr-14	5-May-14	12-May-14
6-May-14	12-May-14	20-May-14
13-May-14	19-May-14	26-May-14
20-May-14	26-May-14	2-Jun-14
27-May-14	2-Jun-14	9-Jun-14
3-Jun-14	9-Jun-14	16-Jun-14
10-Jun-14	16-Jun-14	23-Jun-14

START DATE (12 a.m. Tuesday)	END DATE (Monday)	SCHEDULED PAYMENT DATE
17-Jun-14	23-Jun-14	30-Jun-14
24-Jun-14	30-Jun-14	8-Jul-14
1-Jul-14	7-Jul-14	14-Jul-14
8-Jul-14	14-Jul-14	21-Jul-14
15-Jul-14	21-Jul-14	28-Jul-14
22-Jul-14	28-Jul-14	5-Aug-14
29-Jul-14	4-Aug-14	11-Aug-14
5-Aug-14	11-Aug-14	18-Aug-14
12-Aug-14	18-Aug-14	25-Aug-14
19-Aug-14	25-Aug-14	2-Sep-14
26-Aug-14	1-Sep-14	8-Sep-14
2-Sep-14	8-Sep-14	15-Sep-14
9-Sep-14	15-Sep-14	22-Sep-14
16-Sep-14	22-Sep-14	29-Sep-14
23-Sep-14	29-Sep-14	6-Oct-14
30-Sep-14	6-Oct-14	14-Oct-14
7-Oct-14	13-Oct-14	20-Oct-14
14-Oct-14	20-Oct-14	27-Oct-14
21-Oct-14	27-Oct-14	3-Nov-14
28-Oct-14	3-Nov-14	10-Nov-14
4-Nov-14	10-Nov-14	18-Nov-14
11-Nov-14	17-Nov-14	24-Nov-14
18-Nov-14	24-Nov-14	1-Dec-14
25-Nov-14	1-Dec-14	8-Dec-14
2-Dec-14	8-Dec-14	15-Dec-14
9-Dec-14	15-Dec-14	22-Dec-14
16-Dec-14	22-Dec-14	31-Dec-14
23-Dec-14	29-Dec-14	6-Jan-15
30-Dec-14	5-Jan-15	12-Jan-15

*Continued...*

**Monthly Payment Periods 2014**  
**Methadone, Rural Incentive, Clinical Services**

START DATE	END DATE	SCHEDULED PAYMENT DATE
1-Dec-13	31-Dec-13	3-Feb-14
1-Jan-14	31-Jan-14	3-Mar-14
1-Feb-14	28-Feb-14*	7-Apr-14
1-Mar-14	31-Mar-14	5-May-14
1-Apr-14	30-Apr-14	2-Jun-14
1-May-14	31-May-14	8-Jul-14
1-Jun-14	30-Jun-14	4-Aug-14
1-Jul-14	31-Jul-14	1-Sep-14
1-Aug-14	31-Aug-14	6-Oct-14
1-Sep-14	30-Sep-14	3-Nov-14
1-Oct-14	31-Oct-14	1-Dec-14
1-Nov-14	30-Nov-14	5-Jan-15

\*Please note: Clinical Services claims for February 2014 will be paid **30-Mar-14**, not 7-Apr-2014.

## Software Upgrades—Reminder

Please remember that in order to avoid service interruption, pharmacies must provide **Information Support at Health Insurance BC** with 48 hours' notice for any software updates or upgrades related to their system's PharmaNet access.

Thank you for your understanding.

## Bonus Recipe

Want to make your own melting snowman cookies? The recipe that accompanies the image on page 1 can be found on the food blog [the decorated cookie](#). Go check it out!