

Frequently Asked Questions: System Information

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1. What are the minimum requirements for my computer to allow Mineral Titles Online to run well?

Performance will be improved with a current, powerful processor and sufficient memory.

Mineral Titles Online (MTO) has been optimized to perform on internet explorer 11. Difficulties may be encountered if using an older or newer version. Browser upgrades can be downloaded from [Microsoft](#) at no charge.

Cable and ADSL high-speed connections are likely to provide the fastest response times. If you are using a dial-up connection over a regular phone line you will likely experience slower response times.

MTO uses auto-generated email to notify clients upon completion of submitted events and other transactions. Although an email is not mandatory, it is highly suggested that clients have or obtain an email account in order to receive these MTO auto-generated emails.

2. What do I do if I'm using a pop-up blocker?

Pop-up blockers can make using the internet safer, but some trustworthy Web sites, like Mineral Titles Online, use pop-ups to deliver important information. To access the areas of this site that require pop-ups, simply add the site (for the MTO Map Viewer, use: webmaps.gov.bc.ca) to your pop-up blocker's trusted sites list.

For more information, select your blocker from this list:

- [Microsoft](#)
- [Mozilla Firefox](#)
- [Safari](#)
- [Chrome](#)

If you have installed a third party pop-up blocker, you must consult your product's instructions on how to disable or allow certain sites to use pop-up windows. Here are links to a few pop-up blocker sites:

- [Google](#)

- [Yahoo!](#)
- [Norton AntiSpam](#)
- [AOL Toolbar](#)

In some cases, you may temporarily disable popup blockers by holding the CTRL key on your keyboard and clicking the link.