



Annual Compliance Report 2016

Security Services Act or Regulation

Body Armour Control Act or Regulation

***Metal Dealers and Recyclers Act or
Regulation***

***Guide Dog and Service Dog Act or
Regulation***

Background

Security Programs Division (SPD) regulates and supports a wide number of industries and stakeholders throughout British Columbia.

- SPD regulates the private security industry in British Columbia under the *Security Services Act* and Regulation through compliance and enforcement.
- The SPD Compliance and Enforcement program supports a safe and professional private security industry. We build and maintain relationships with all private security industry stakeholders and ensure that training and requirements for the industry remain current and appropriate.
- SPD also regulates body armour sales and possession under the *Body Armour Control Act (BACA)* and Regulation. The BACA gives police authority to seize body armour that is illegally sold or possessed without a permit.
- SPD regulates the purchase of regulated metals under the *Metal Dealers and Recyclers Act (MDRA)* and Regulation. We protect public safety and infrastructure through regulation of the metal industry pursuant to the MDRA which provides metal dealers and recyclers with operating requirements that prevent theft-related power outages and save utilities, municipalities, businesses and taxpayers millions of dollars a year.
- SPD regulates the *Guide Dog and Service Dog Act (GDSDP)* where assistance dog and handler teams are certified for individuals who require them for daily living. Certification is an optional protection for access and

tenancy rights for dog handlers and assistance dogs, as well as dogs in training and retired dogs.

Enforcement Statistics

The following enforcement statistics are provided for information purposes only.

For more information please visit our website:

<http://www2.gov.bc.ca/gov/content/employment-business/business/security-services/security-industry-licensing>

Inspections

Security Businesses	606
Non-security Businesses	235
Site Inspection Security Worker	266
Site Inspection Multiple Security Workers	65
Metal Dealers and Recyclers	80
Total Inspections	1,252

Complaints Received

<i>Security Services Act</i> or Regulation	110
<i>Body Armour Control Act</i> or Regulation	0
<i>Metal Dealers and Recycler's Act</i> or Regulation	1
<i>Guide Dog and Service Dog Act</i> or Regulation	4
Total Complaints	115

Enforcement Action Taken

Investigations

Investigations Completed	46
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Total Number of Warning Notices and Violation Tickets Issued

Warning Notices	88
Violation Tickets	16

Administrative Penalties and Licencing Conditions

Administrative penalties and/or imposing or removing licensing conditions are possible remedies for noncompliance if determined appropriate by the Registrar, under the authority of sections 35 and 5 of the *Security Services Act*.

Number of Conditions Imposed	2
Administrative Penalties Imposed	1

Violation Tickets Issued To Businesses

Licence Number	Business Name	Location	Licence Category	Date Issued	Violation Section	Fine
B3542	Proactive Integrated Security Ltd.	Surrey	Alarm Service	2016-01-08	No Valid Business Licence-SSA Section 11(2)	\$575
B5045	Camacc Systems Inc.	Victoria	Security Guard	2016-01-25	No Valid Business Licence-SSA Section 11(2)	\$575

B4171	G4S Secure Solutions Ltd.	Richmond	Security Guard	2016-04-08	No Valid Business Licence-SSA Section 11(2)	\$575
B3500	Commissioned Security Services Ltd.	Surrey	Security Guard	2016-04-25	No Valid Business Licence-SSA Section 11(2)	\$575
B3500	Commissioned Security Services Ltd.	Surrey	Security Guard	2016-04-25	Wear unlawful uniform SSR/Section 12(1)	\$115
B5177	Universal Remote Guard Inc.	Mission	Security Guard	2016-05-03	No Valid Business Licence-SSA Section 11(2)	\$575
B5216	Themiss Security Services Inc.	Victoria	Security Guard	2016-07-12	Business employ or engage unlicensed individual Section 20	\$575
B4250	Guardteck Security Corp	Burnaby	Security Guard	2016-11-30	Business employ or engage unlicensed individual Section 20	\$575
B4250	Guardteck Security Corp	Burnaby	Security Guard	2016-11-30	Business employ or engage unlicensed individual Section 20	\$575
B4250	Guardteck Security Corp	Burnaby	Security Guard	2016-11-30	Business employ or engage unlicensed individual Section 20	\$575

MDR89	Pick A Part Auto Parts and Sales Ltd.	Chilliwack	Metal Dealer	2016-12-21	Fail to collect and record required information at time of transaction	\$575
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Violation Tickets Issued to Individuals

**Note: individual names and licence numbers have been withheld in accordance with provisions of the *Freedom of Information and Protection of Privacy Act*

Location	Licence Category	Date Issued	Violation Section	Fine
Vancouver	Alarm Service	2016-04	No valid worker license Section 2 (a)	\$288
Delta	Locksmith	2016-04	No valid worker license Section 2 (a)	\$288
Vancouver	Security Guard	2016-05	Unlawful use of equipment Section 11 (1)	\$575
Surrey	Security Guard	2016-05	Fail to Comply With Worker License Condition-SSA Section 5 (4) (b)	\$115
Victoria	Security Guard	2016-07	No valid worker license Section 2 (a)	\$575