



December 02, 2014

SR #: Number (if applicable)

Case #: Number (if applicable)

MIS Case #: Number (if applicable)

Client Name
1010 Street Address
City, BC V8V 8V8

Dear Client Name:

This letter is to inform you of changes to your Employment and Assistance case.

You are no longer eligible for Employment and Assistance as your income level exceeds the eligibility requirement. Your case has been changed to Medical Services Only (MSO). Your MSO coverage provides you with access to specific health supplements, including medical coverage through Medical Services Plan, PharmaCare coverage, dental and optical coverage and medical equipment and supplies. MSO is a client category under the BC Employment and Assistance program that is intended to assist eligible individuals as they move from Employment and Assistance into employment or other income support programs, and greater self-sufficiency.

Former recipients of Employment and Assistance with MSO coverage may receive specific health supplements as long as the family unit continues to live in British Columbia and one adult in the family unit meets one of specific eligibility criteria. The criteria for MSO eligibility are listed at www.gov.bc.ca/meia/online_resource/health_supplements_and_programs/mso/policy.html#1.

You will continue to be eligible for MSO as long as the eligibility criteria are met. Please advise the ministry if your address or family status changes.

If you are dissatisfied with this decision, you can ask the ministry to reconsider it. You have 20 business days from the date you receive this letter to submit a completed Request for Reconsideration form. You can get this form, and all information that we considered to make this decision, from your Employment and Assistance office or by phoning the ministry.

If you require future assistance with any health supplements, Income Assistance, please call the ministry at 1-866-866-0800.

Sincerely,

Worker Name
Worker Title

HR3317 (14/11/24)

The Ministry of Social Development and Social Innovation operates under the authority of the *Employment and Assistance Act* and Regulations, and the *Employment and Assistance for Persons with Disabilities Act* and Regulations.

Ministry of Social
Development and
Social Innovation

Office Name

Mailing Address
Office Mailing

Telephone: Office Phone
Facsimile: Office Fax