

# Your Right to Appeal

## 1 What to Appeal

If you apply for assistance under BC Employment and Assistance, and are turned down, or if your assistance is reduced or ended, you have the right to appeal that decision.

You may appeal most decisions about monthly assistance, health supplements and other assistance.

## 2 Where to Start

Discuss the decision with an Employment and Assistance worker by calling **1-866-866-0800**, by visiting [myselfserve.gov.bc.ca](https://myselfserve.gov.bc.ca) or by going to your local Employment and Assistance office. The fastest way to resolve the issue is to discuss the decision with a worker.

If you are still not satisfied, ask for a Request for Reconsideration form.

## 3 How to Appeal

Contact an Employment and Assistance Worker by calling 1-866-866-0800, by visiting [myselfserve.gov.bc.ca](https://myselfserve.gov.bc.ca) or by going to your local Employment and Assistance office to get more information, or to ask for the brochure, Reconsideration and Appeals.

Advise the Employment and Assistance worker as soon as possible that you would like to request a reconsideration of the decision. There are deadlines.

Fill out and send in the Request for Reconsideration form to the Employment and Assistance office. You can get a copy of the form by calling **1-866-866-0800** or by visiting your local Employment and Assistance office. If you want someone to help you complete the form, advocates in your community can help you. Include all documentation or information with your Request for Reconsideration. When preparing your Request for Reconsideration, it is helpful to focus on the reasons provided by the ministry in the original decision.

If you disagree with the reconsideration decision, you may, in most cases, appeal that decision to the Employment and Assistance Appeal Tribunal. At a hearing, a panel will review the reconsideration decision along with the information and documentation used to make this decision and any oral or written testimony provided at the hearing.