**CRITERIA:**
**END Date range:** (*Fiscal*)
April 01, 2008 to March 31, 2009
**REQUEST Type=** Formal
**CATEGORY Type=** General or Personal
**STATUS Type=** Closed

***Note:*** *Workdays exclude weekends, statutory holidays and on hold days.*
***Note:*** *A processing time of 30 days or more, does not necessarily indicate a failure to respond to a request as the Act authorizes extensions of time in certain circumstances.*
***Note:*** *Totals reflect number of requests "closed" during the date range, not number of requests "received".*

**Total Requests:** 6,653

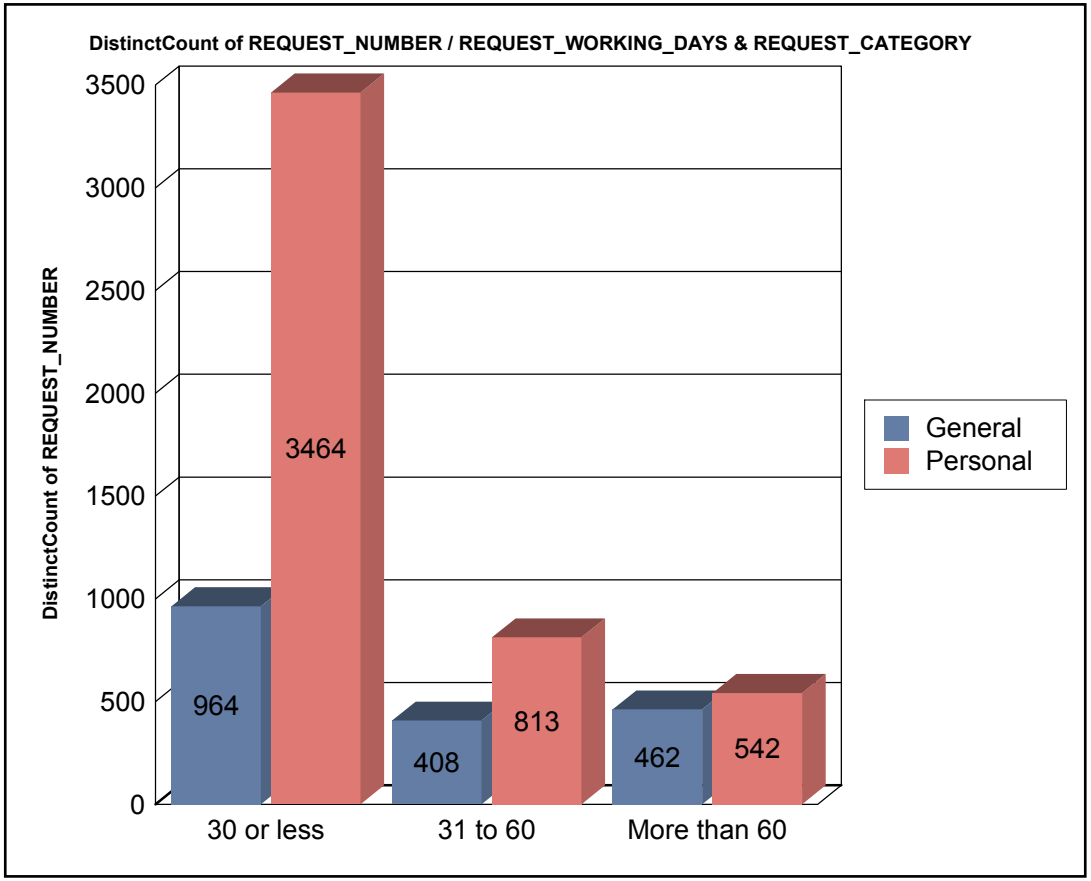
Data refreshed: April 01, 2009

Freedom of Information and Protection of Privacy
Information Access Operations

## PROCESSING TIMES
**30, 60, more than 60 days**
**(1 Year "Fiscal" Trend)**
2008/2009

## All Government

**TOTAL RECEIVED and PROCESSED:** grouped by number of working days, (includes time for extensions granted), in groupings of 30 or less; 31 to 60 and more than 60 days. This graph and table compares a fiscal trendline for requests received and processed within the working day groupings.




Value in **blue** shows number requests received and processed within 30, 60 or more than 60 working days. Value in **red** shows the working day average.

| | General | Personal | Workday Avg. / Total Requests |
|---|---|---|---|
| **30 or less** | 964<br>16 | 3,464<br>11 | **4,428**<br>**12** |
| **31 to 60** | 408<br>46 | 813<br>44 | **1,221**<br>**44** |
| **more than 60** | 462<br>122 | 542<br>96 | **1,004**<br>**108** |
| **Total** | **1,834** | **4,819** | **6,653** |