



Freedom of Information and
Protection of Privacy
Information Access Operations

PROCESSING TIMES
By Applicant and Disposition Types
30, 60, more than 60 days

1 Yr Fiscal
2011/2012

April 01, 2011 to March 31, 2012

Personal

CRITERIA:

END Date range: (Fiscal)

April 01, 2011 to March 31, 2012

REQUEST Type= Formal

CATEGORY Type= Personal

STATUS Type= Closed

APPLICANT Type= any value

DISPOSITION Type= any value

Note: Workdays exclude weekends, statutory holidays and on hold days.

Note: A processing time of 30 days or more, does not necessarily indicate a failure to respond to a request as the Act authorizes extensions of time in certain circumstances.

Note: Totals reflect number of requests "closed" during the date range, not number of requests "received".

Total Requests: 5,030

TOTAL RECEIVED and PROCESSED: grouped by number of working days, (includes time for extensions granted), in groupings of 30 or less; 31 to 60 and more than 60 days. This graph compares a fiscal trendline for requests received and processed within the working day groupings.

Value in **blue** shows number **requests received** and processed within 30, 60 or more than 60 working days. Value in **red** shows the **working day average**.

			2011/12
Business	Full Disclosure	30 or less	9 13
		Total	9
		Avg	13
	Full Release	30 or less	1 25
		Total	1
		Avg	25
	No Resp. Records Exist/Located	30 or less	143 6
		Total	143
		Avg	6
	No Responsive Records Located	30 or less	1 2
		Total	1
		Avg	2
Partial Disclosure	30 or less	26 27	

			2011/12		
Business	Partial Disclosure	31 to 60	44	13	
		more than 60	72	3	
		Total Avg	35	42	
	Partial Release	30 or less	27	2	
		Total Avg	27	2	
	Withdrawn	30 or less	24	1	
		Total Avg	24	1	
	Total			13	199
	Individual	Abandoned	30 or less	2	437
			31 to 60	49	7
more than 60			88	3	
Total Avg			3	447	
Access Denied		30 or less	8	73	
		31 to 60	41	8	
		Total Avg	12	81	
Access Denied - Section 20		30 or less	0	1	
		Total Avg	0	1	

			2011/12
Individual	Annotated	30 or less	1 27
		Total Avg	1 27
	Cancelled	30 or less	35 4
		Total Avg	35 4
	Full Disclosure	30 or less	232 21
		31 to 60	27 42
		more than 60	6 75
		Total Avg	265 24
	Full Release	30 or less	4 27
		Total Avg	4 27
	No Resp. Records Exist/Located	30 or less	97 12
		31 to 60	6 54
		Total Avg	103 15
	No Responsive Records Located	30 or less	5 19
		Total Avg	5 19
	Outside Scope of Act	30 or less	63 7
		Total Avg	63 7

			2011/12
Individual	Partial Disclosure	30 or less	1,082
			24
		31 to 60	448
			49
	Partial Release	more than 60	154
			86
		Total	1,684
		Avg	36
	Partial Transfer	30 or less	37
			23
		31 to 60	5
			54
	Routinely Releasable	more than 60	4
			136
		Total	46
		Avg	36
	Transferred	30 or less	1
			28
	Undetermined	Total	1
		Avg	28
	Withdrawn	30 or less	12
		5	
	Total	12	
	Avg	5	
Transferred	30 or less	28	
		6	
Undetermined	Total	28	
	Avg	6	
Withdrawn	30 or less	6	
		14	
	Total	6	
	Avg	14	
Withdrawn	30 or less	94	
		5	

			2011/12	
Individual	Withdrawn	31 to 60	36	1
		more than 60	99	3
		Total Avg	9	98
			Total Avg	2,880 26
Interest Group	Abandoned	30 or less	0	2
		Total Avg	0	2
	Full Disclosure	30 or less	21	5
		31 to 60	32	3
		Total Avg	25	8
	Partial Disclosure	30 or less	25	8
		31 to 60	55	3
		more than 60	133	1
		Total Avg	42	12
	Withdrawn	30 or less	9	2
		Total Avg	9	2
			Total Avg	30
Law Firm	Abandoned	30 or less	1	44

		2011/12		
Law Firm	Abandoned	Total	44	
		Avg	1	
	Access Denied	30 or less	4	
			14	
		31 to 60	1	
			35	
			Total	5
			Avg	18
	Cancelled	30 or less	16	
			5	
			Total	16
			Avg	5
	Full Disclosure	30 or less	335	
			14	
		31 to 60	12	
			43	
		more than 60	3	
		111		
			Total	350
			Avg	16
Full Release	30 or less	3		
		16		
	31 to 60	1		
	55			
		Total	4	
		Avg	26	
No Resp. Records Exist/Located	30 or less	713		
		6		
		Total	713	
		Avg	6	
No Responsive Records Located	30 or less	6		
		13		
		Total	6	
		Avg	13	

			2011/12
Law Firm	Outside Scope of Act	30 or less	5
			2
		Total	5
		Avg	2
	Outside the Scope	30 or less	1
			0
		Total	1
		Avg	0
	Partial Disclosure	30 or less	462
			24
		31 to 60	151
			50
		more than 60	51
		86	
		Total	664
		Avg	35
	Partial Release	30 or less	6
			26
		31 to 60	3
			57
	Total	9	
	Avg	37	
Routinely Releasable	30 or less	5	
		7	
	Total	5	
	Avg	7	
Transferred	30 or less	5	
		11	
	Total	5	
	Avg	11	
Undetermined	30 or less	1	
		27	
	Total	1	
	Avg	27	

			2011/12	
Law Firm	Withdrawn	30 or less	67	
			7	
		31 to 60	5	
		43		
		Total	72	
		Avg	9	
		Total	1,900	
		Avg	18	
Media	Access Denied	30 or less	1	
			6	
			Total	1
		Avg	6	
		Total	1	
		Avg	6	
Other Governments	No Resp. Records Exist/Located	30 or less	3	
			5	
			Total	3
			Avg	5
	Partial Disclosure	30 or less	1	
			27	
		31 to 60	3	
			43	
			Total	4
		Avg	39	
Transferred	30 or less	1		
		2		
		Total	1	
		Avg	2	
		Total	8	
		Avg	22	
Other Public Body	Abandoned	30 or less	4	
			0	
		Total	4	
		Avg	0	

			2011/12	
Other Public Body	Cancelled	30 or less	1 2	
		Total Avg	1 2	
	Full Disclosure	30 or less	11 4	
		Total Avg	11 4	
	No Resp. Records Exist/Located	30 or less	21 3	
		Total Avg	21 3	
	Partial Disclosure	30 or less	26 5	
		Total Avg	26 5	
			Total Avg	18 13
			Total Requests Workday Avg.	5,030 22