

**CRITERIA:**

**END Date range:** (Fiscal)

2012-04-01 12:00:00AM to 2013-03-31 11:59:59PM

**REQUEST Type=** Formal

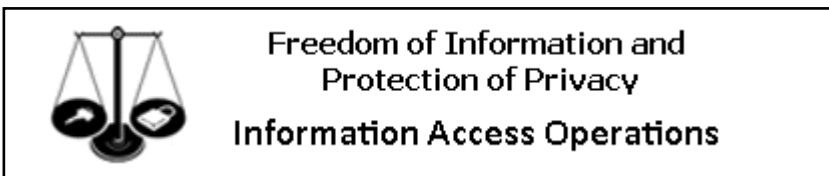
**CATEGORY Type=** General or Personal

**STATUS Type=** Closed

**Note:** Workdays exclude weekends, statutory holidays and on hold days.

**Note:** A processing time of 30 days or more, does not necessarily indicate a failure to respond to a request as the Act authorizes extensions of time in certain circumstances.

**Note:** Totals reflect number of requests "closed" during the date range, not number of requests "received".



**Freedom of Information and  
Protection of Privacy  
Information Access Operations**

**PROCESSING TIMES**

30, 60, more than 60 days

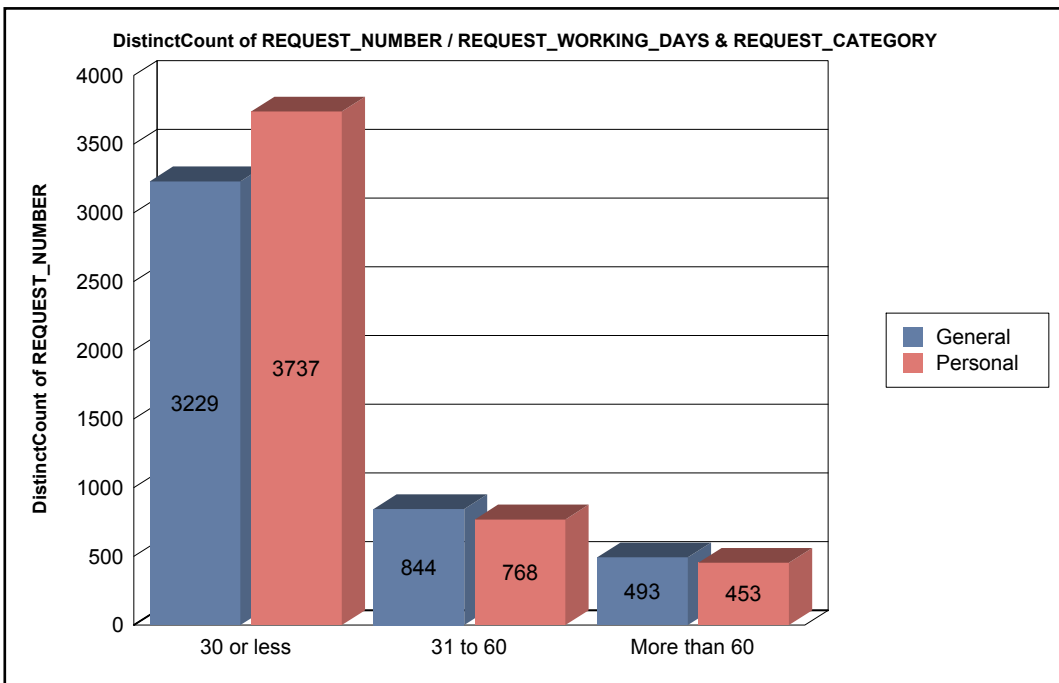
1 Yr Fiscal

2012/2013

2012-04-01 12:00:00AM to 2013-03-31 11:59:59PM

**Total Requests:** 9,524

TOTAL RECEIVED and PROCESSED: grouped by number of working days, (includes time for extensions granted), in groupings of 30 or less; 31 to 60 and more than 60 days. This graph compares a fiscal trendline for requests received and processed within the working day groupings.



Value in **blue** shows number requests received and processed within 30, 60 or more than 60 working days. Value in **red** shows the working day average.

	General	Personal	Workday Avg. Total Requests
30 or less	3,229 20	3,737 13	6,966 16
31 to 60	844 47	768 48	1,612 47
more than 60	493 96	453 97	946 97
<b>Total</b>	<b>4,566</b>	<b>4,958</b>	<b>9,524</b>