

Freedom of Information and Protection of Privacy Information Access Operations

CRITERIA:
END Date range: (Fiscal)
 April 01, 2009 to March 31, 2010
REQUEST Type= Formal
CATEGORY Type= General or Personal
STATUS Type= Closed

Note: Workdays exclude weekends, statutory holidays and on hold days.

Note: A processing time of 30 days or more, does not necessarily indicate a failure to respond to a request as the Act authorizes extensions of time in certain circumstances.

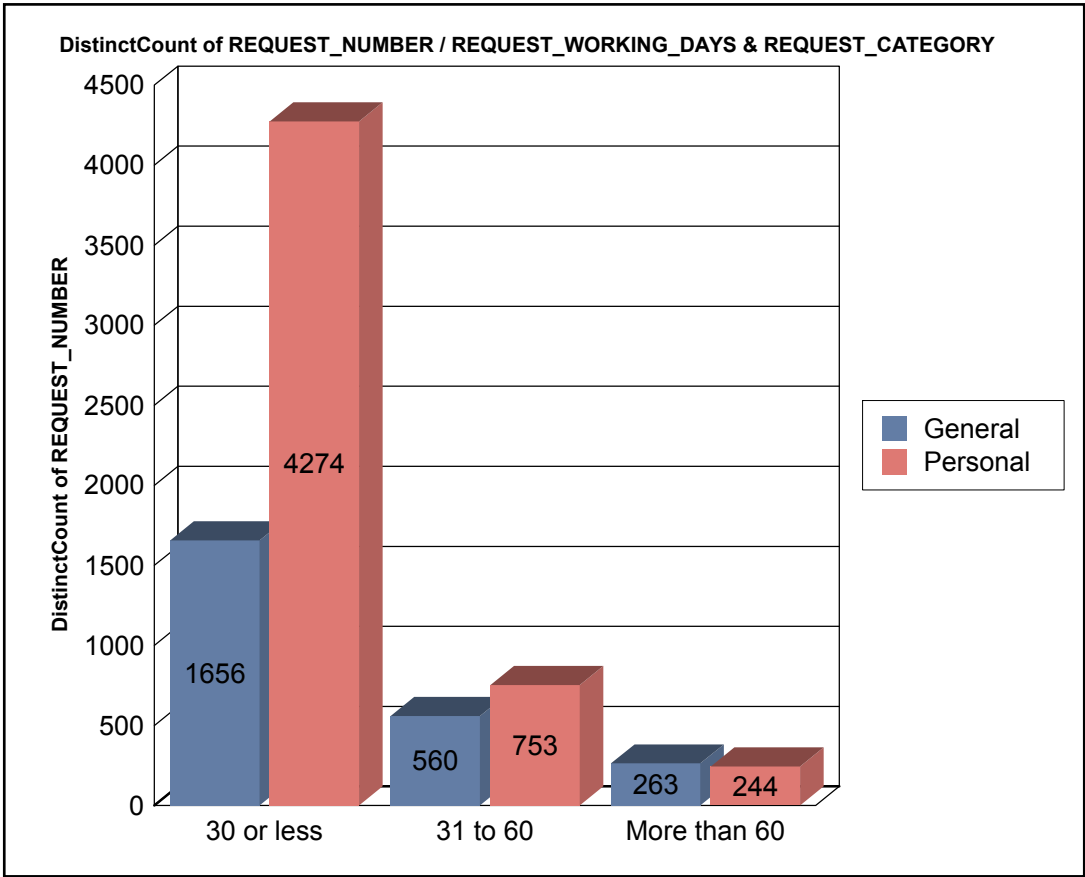
Note: Totals reflect number of requests "closed" during the date range, not number of requests "received".

PROCESSING TIMES
30, 60, more than 60 days
 (1 Year "Fiscal" Trend)
 April 01, 2009 to March 31, 2010

All Government

Total Requests: 7,750

TOTAL RECEIVED and PROCESSED: grouped by number of working days, (includes time for extensions granted), in groupings of 30 or less; 31 to 60 and more than 60 days. This graph and table compares a fiscal trendline for requests received and processed within the working day groupings.



Value in **blue** shows number requests received and processed within 30, 60 or more than 60 working days. Value in **red** shows the working day average.

	General	Personal	Workday Avg. Total Requests
30 or less	16 1,656	12 4,274	13 5,930
31 to 60	51 560	48 753	49 1,313
more than 60	104 263	83 244	94 507
Total	2,479	5,271	7,750